



FAQ: TRANSPORTATION BENEFITS

How can I save money with this program?	Employees are not required to pay income, Social Security or FICA taxes on money that is used to pay for commuting expenses. Assuming a combined tax rate of 40%, you can save more than \$500 per year on transit expenses of \$1,260. You can save another \$960 per year on parking expenses of \$2,400. That's like getting four months for free!
What else does the Transportation Benefit provide?	In addition to the tax savings, you will also benefit from the convenience of online ordering and home delivery. Your requested fare passes or tickets will be sent directly to your home. You can also set up your order to be recurring, so you don't have to do anything until you want to cancel or make a change.
What expenses can be pre-tax?	Public transportation, vanpools or commuter highway vehicles, and parking at or near your place of employment are all eligible pre-tax expenses. In addition, parking at a location from which you commute to work, including by public transit, vanpool or carpool, is also a qualified expense.
What expenses aren't included in this program?	Mileage, tolls, fuel, and carpooling are not part of this program. Business travel and other reimbursed expenses are also excluded from this benefit.
What are the monthly pre-tax limits?	For 2008, the monthly pre-tax limits are \$115 for transit and vanpool expenses, and \$220 for parking expenses. For 2009, the monthly pre-tax limits are \$120 for transit and vanpool expenses, and \$230 for parking expenses. If you pay for parking and for transit, you can take advantage of both benefit programs. These pre-tax limits are set by the federal government and are subject to change annually.
How do I place my order?	You can place your order online through Acclaim Benefits' website (www.acclaimbenefits.com). Once you've selected your metropolitan area, you can choose your transit or parking provider and the type of pass/ticket you need.
What if my provider or metropolitan area isn't listed?	On the ordering site you will have the opportunity to provide the name of your transit authority's name or parking ramp/lot and WiredCommute partnering with Acclaim Benefits will work with your provider to get them added to the ordering site.
How do I pay for my transportation expenses?	Acclaim Benefits will notify your employer of your monthly purchase and the cost will be deducted from your paycheck pre-tax up to the monthly available limit. If your purchase exceeds the monthly pre-tax limit, the remaining amount will be deducted from your paycheck after taxes have been applied.
Do I need to submit any receipts?	You do not need to submit any receipts.
Can I order the exact pass that I use now?	Yes, we offer more than 100,000 different types of tickets and passes. If you don't see what you need on the ordering site, follow the instructions to "click here" if you can not find your Provider and we will add it for you.
Do I have to remember to place my order each month?	You can set your order up as recurring, meaning we will automatically process your order each month until you notify us otherwise. We will also send you an e-mail each month reminding you that you have an order in the system, and prompting you to re-enter the site if you need to make a change.
May I also purchase a pass for my spouse or pay for my spouse's parking expenses?	No. This benefit is only applicable to you and your specific commuting expenses. Passes are non transferable and contracted monthly parking spaces must be in your name in order to utilize this pre-tax benefit.

What happens if my pass doesn't arrive in the mail?

If you do not have your pass in hand to use as of the first day of the month, simply purchase the pass you need and submit a [Lost Pass Form](#) to be reimbursed for that expense. The Lost Pass Form can be found on Acclaim Benefits website or you may call Acclaim Benefits Customer Service at 1.800.333.3724

Can I purchase parking passes for someone else?

No, per IRS guidelines you may not use this plan to purchase transportation or parking for someone other than yourself.

Are transit passes or parking transferable?

No, benefits provided under this plan are intended for your use only.

What if I receive the incorrect pass?

Complete the Lost Pass Form which can be found on Acclaim Benefits web site or contact Acclaim Benefits Customer Service at 1.800.333.3724.

What if my pass doesn't work, who do I contact?

Contact Acclaim Benefits at 1.800.333.3724
